

HEANOR AND LOSCOE TOWN COUNCIL COMMUNITY ENGAGEMENT POLICY

1. INTRODUCTION

Heanor and Loscoe Town Council has developed this policy with the aim of constructing a standard for engagement with its residents and partners.

It recognises that the services it provides should aim to reflect the needs of its parishioners and the locality and that its residents should be involved in decisions affecting them and their neighbourhood and in shaping the future of their parish.

2. AIMS

The Town Council aims to engage and consult its residents and partners on important issues by;

- informing, consulting and involving
- being inclusive and engaging with all of its residents and partners
- ensuring views are listened to and used to develop, enhance and improve services, the environment and the quality of life for residents.

3. OBJECTIVES

To improve, plan and shape the future of the parish according to local needs and priorities

- To improve the quality and delivery of services
- To use engagement to inform decision making, ensuring decisions are fit for purpose and meet the needs of the parish
- To enhance the well being of the parish.
- To be a stronger, more active and cohesive parish

4. HOW THIS WILL BE ACHIEVED

Community engagement will be achieved by communicating, consulting, supporting and working together with its residents.

Information

Annual Report/Newsletter

The Annual Report and Town Council newsletters (produced 4 times a year) are available from numerous outlets throughout the Town and published on the Town Council web-site.

Office

The Town Council office is open Monday to Friday from 9.00am to 12 noon.

Website

The website has a wealth of local information and is continually updated. Agendas and subsequent minutes are placed on the website along with Councillor contact details, an A-Z of local services, Town Council Policies and Procedures, a copy of the newsletter, numerous other documents which may of interest to the public and links to other organisations including the County and Borough councils.

Noticeboards

The Town Council have four noticeboards throughout the Parish and these are regularly updated with timely and relevant information for residents.

Involving/Engaging with the Community

Meetings

Meetings of the Council and its Committees are open to the public and include an opportunity for members of the parish to engage with councillors. All meetings include a time for public participation at the start of the meeting.

Office

The Town Council office is open Monday to Friday from 9.00am to 12 noon.

Website

The website provides contact details for the Town Clerk and all Councillors.

Public Meetings

The Town Council ensure representation at public meetings in order to gauge public opinion on issues affecting the community.

Local Organisations

The Town Council has excellent involvement in many local organisations. The Town Council annually nominates representatives to these Groups. The Town Council budget annually under S137 of The Local Government Act 1972 in order to be able to financially support local organisation in achieving their aims and objectives.

5. MEASURING SUCCESS

Annual reviews of the consultation processes and results will be used as a continual improvement process for changes or amendments to the strategy.

Next review Due –

ADOPTED